

Privacy Policy

Commitment to user privacy

Solid Sands is committed to protecting your privacy. You can visit most pages on our site without giving us any information about yourself. But sometimes we do need information to provide services that you request. This document is designed to give a clear explanation of Solid Sands' data processing practices.

If you have any questions or concerns relating to Solid Sands' website or you would like to find out more about how we collect, store or use your personal data, please contact our Data Protection Officer.

Data Protection Officer's details:

Marianne Damstra
Overschiestraat 186
1062 XK, Amsterdam
The Netherlands
crm@solidsands.nl

Information we collect & the primary purpose for collection

We only collect basic personal data about you, which does not include any special types of information or location base information. This does however include name, address, email address, company name, job title, phone number, where and how we have retrieved this information.

We collect this information when you request a demo, subscribe to the blog, request for in depth information or email exchanges. Other options are meeting in person and exchange business cards.

All information is only used for legitimate business purpose, which includes processing enquires, keeping you informed about new development, releases and updates and providing the best possible service to you. Whenever we process data for these purposes we will ensure that we always keep your Personal Data rights in high regard and take account of these rights.

All information provided by you will be held in the strictest confidence.

Use of cookies

When you visit our site, a cookie (a very small text file) is placed on your device. If you accept it, it is used to only provide and assist in the collection of the site visitation statistics. You may refuse the cookie, if you wish. To do so, you will need to check your browser settings.

Solid Sands collect certain information about you computer hardware and software, this includes (however is not limited to):

IP address, browser type, operating system, access time, referring website addresses.

Links to other websites

Solid Sands' site contains some links to other sites. Please be aware that Solid Sands is not responsible for the privacy practices of such other sites. This privacy statement applies solely to the information collected by Solid Sands.

This policy was last updated July 2026.

Correcting, updating or removing your personal information

Solid Sands will make every attempt to keep your personal data accurate, complete and up to date. If your personal information is incorrect, changes or if you no longer wish to receive information from Solid Sands, we will endeavor to correct, update or remove your information as swiftly as possible. This can be done by e-mailing crm@solidsands.nl.

Direct marketing

If you no longer wish to receive newsletters or other promotional materials, you may opt-out of receiving these communications. You can do it by following the unsubscribe link placed in the footer of the promotional email or you can simply contact crm@solidsands.nl and ask to be unsubscribed.

Notification of changes

Solid Sands reserves the right to amend the privacy policy. In such case the 'last updated' date will be amended accordingly and you will be informed via statement prominently displayed on the website.

GDPR compliance

Solid Sands respects your right to privacy. We ensure all data is managed lawfully, fairly and transparently. You have a right to be forgotten and can email us at crm@solidsands.nl to request your personal data or any information related to privacy.

Website contact forms

When you submit a form through our website, we store your submission in the website database for the purpose of ensuring reliable delivery of enquiries, troubleshooting email delivery issues, and providing customer support. This may include your name, email address, company, phone number, and the content of your message. Access to these records is restricted to authorized personnel and they are retained only for as long as necessary for these purposes.

Data storage and retention

The personal data we hold is stored on Solid Sands server of our cloud based customer relation management system ZOHO. Solid Sands retains data for the duration of the customer's or business relationship with Solid Sands. For more information on where and how long your personal data is stored, and for more information on your rights of erasure, please contact the Solid Sands' Data Protection Officer at crm@solidsands.nl.